

Resolve Every Alert. Stop Breaches.

LEAVE NOTHING TO CHANCE WITH CRITICALSTART'S MDR SERVICE

%

AN **MDR PLATFORM** BUILT TO RESOLVE EVERY ALERT

Today's reality is daunting: Cyberattacks are on the rise, with new threats emerging daily. Hackers continue to evolve their techniques to make attacks more complex. There's a significant talent shortage in cybersecurity, so defending an IT infrastructure against these threats is more challenging than ever. And all indications are this reality will only get worse.

ORGANIZATIONS WANT TO DETECT ATTACKS QUICKLY TO **STOP BREACHES**

When the stakes are high, organizations trust **CRITICALSTART** - the MDR experts that leave nothing to chance.

We created the only cloud-based, MDR SOAR platform that resolves 99% of security events and gives real time access to your information using our native iOS and Android mobile apps to instantly triage and respond to security alerts.

We don't believe in playing the odds by ignoring low and medium priority security events. We resolve all security events by adapting to each customer's unique differences versus the one-size fits all approach.

At **CRITICALSTART**, instead of filtering and ignoring alerts, we trust nothing and resolve everything.

99%

reduction in Tier 1 incidents with our alert-classification process.

ACCORDING TO THE
PONEMON INSTITUTE:

19%

of alerts are deemed reliable and only 4% are actually investigated.

44%

of security managers see >5,000 security events per day.

A WORLD-CLASS CYBER SECURITY OPERATIONS CENTER

At the core of our MDR is a fully-managed, cloud-based Cyber Security Operations Center (CYBERSOC), staffed 24x7x365 with highly trained analysts who investigate 100% of unknown alerts. It's not enough to simply detect a threat – our CYBERSOC team will take immediate action to contain an attack in progress.

The CRITICALSTART CYBERSOC provides security event management, security orchestration, incident response and workflow, reporting, and fully operationalized and automated security controls. Organizations can leverage these services to create a customized security solution to meet their specific business and technology requirements.

RESOLVE EVERY ALERT. STOP BREACHES.

CRITICALSTART's MDR investigates every security alert until they are classified as good or normal and can be safely resolved. Nothing is left to compromise, which means 99%-efficient resolution while providing high-efficacy detections. And clients can see every action our CYBERSOC analysts take since our platform provides 100% transparency across the entire process.

WHAT SETS CRITICALSTART'S MDR SERVICE APART

Only cloud-based SOAR platform that resolves 99% of security events using knowledge from billions of alerts and over 21K playbooks

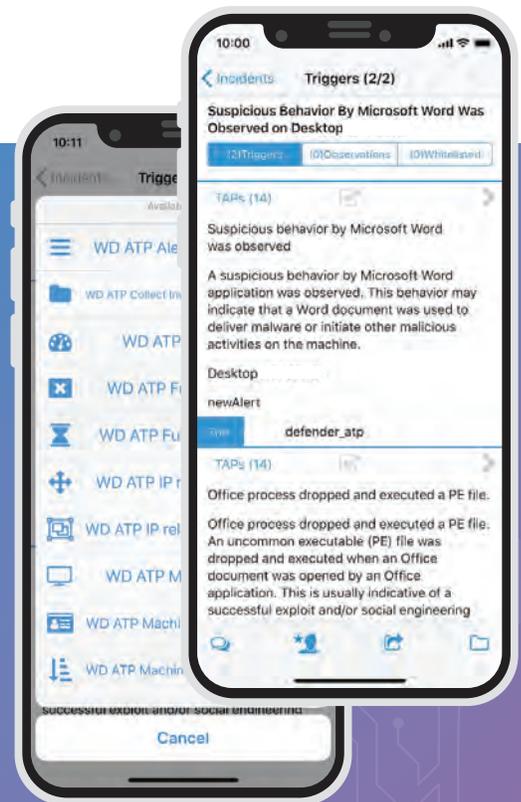
100% Transparency so customers view the same data as CRITICALSTART's SOC analysts

SOCREVIEW, a two-person review process designed to eliminate human error by ensuring the quality of playbook designation and alert investigation

Native iOS and Android apps that go beyond simple ticketing to provide a mobile-first approach to analyst communication and alert investigation and response

A service that outperforms the traditional one-size-fits-all approach by adapting to the unique differences of each customer

Contractual investigation SLAs to ensure action is taken to isolate endpoints and stop attacks in progress



WANT MORE INFORMATION ON CRITICALSTART?

Contact us at info@criticalstart.com or visit us at www.criticalstart.com.