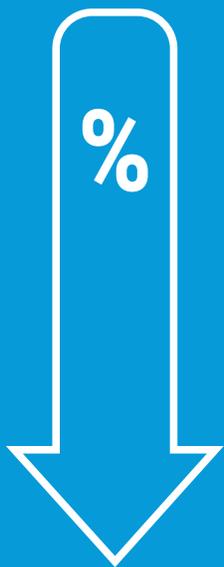


# SETTING A NEW STANDARD IN SECURITY OPERATIONS

CRITICALSTART Managed Detection and Response (MDR)



# 99%

Reduction in Tier 1 incidents with our alert-classification process



## AN MDR PLATFORM OPTIMIZED FOR YOUR BUSINESS

Today's reality is daunting: Cyberattacks are on the rise, with new threats emerging daily. Hackers continue to evolve their techniques to make attacks more complex. There's a significant talent shortage in cybersecurity, so defending an IT infrastructure against these threats is more challenging than ever. And all indications are this reality will only get worse.

How are security-focused organizations protecting themselves? They're turning to **CRITICALSTART** and our award-winning MDR services. **CRITICALSTART** delivers 24x7x365 monitoring and expertise to immediately investigate, escalate, respond to, and contain security threats. Our alert classification process reduces Tier 1 incidents by 99% – an optimized approach to MDR that protects your company's information and business processes, while making security operations simpler, more efficient and more effective than ever before.

## A WORLD-CLASS CYBER SECURITY OPERATIONS CENTER

At the core of our MDR is a fully-managed, cloud-based Cyber Security Operations Center (**CYBERSOC**), staffed 24x7x365 with highly trained analysts who investigate 100% of unknown alerts. It's not enough to simply detect a threat – our **CYBERSOC** team will take immediate action to contain an attack in progress.

The **CRITICALSTART CYBERSOC** provides security event management, security orchestration, incident response and workflow, reporting, and fully operationalized and automated security controls. Organizations can leverage these services to create a customized security solution to meet their specific business and technology requirements.



# WHAT WE BUILT DIFFERENTLY

## ZERO-TRUST ANALYTICS PLATFORM

Zero-Trust model investigates all security alerts until they are classified as good or normal and can be safely filtered out.

**99%-EFFICIENT FILTERING WHILE PROVIDING HIGH EFFICACY DETECTIONS**

## 100% TRANSPARENCY

Platform is completely transparent, so customers can access the same data as CRITICALSTART's SOC analysts.

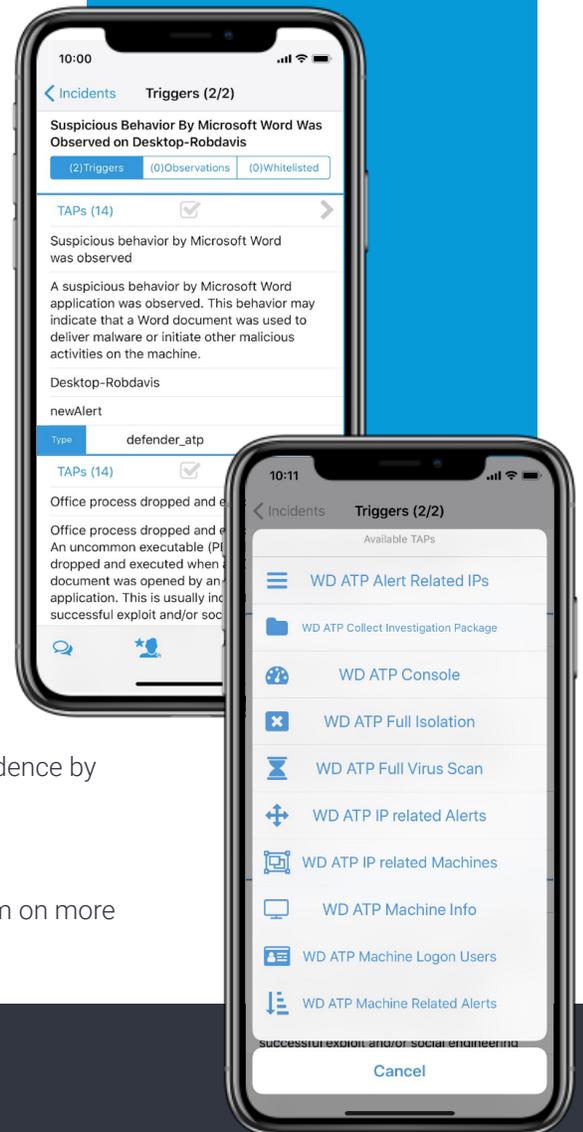
**TAILORED PER CLIENT POLICY WITH VISIBILITY TO ANALYST ACTIVITY**

## INDUSTRY'S FIRST MOBILESOC

Industry's only **MOBILESOC** application lets enterprise customers interact with CRITICALSTART's SOC team without being tethered to a desktop.

**ANALYSTS CAN MONITOR AND RESPOND FROM ANY PLACE AT ANY TIME**

- ✓ **END OF ALERT OVERLOAD** – Review all alerts, filtering out the known good to isolate the truly suspicious, thus reducing the number of alerts to investigate by 99%.
- ✓ **24x7x365 CYBERSOC** – Sleep well knowing our **CYBERSOC** has you covered around the clock.
- ✓ **INDUSTRY CERTIFICATION: SOC 2 TYPE II** – Rest assured knowing CRITICALSTART has achieved the Service Organization Control (SOC) 2 Type II compliance certification.
- ✓ **COMPLETE MOBILITY** – Enjoy anytime, anywhere access to the **CYBERSOC** from your iOS or Android device.
- ✓ **RAPID DEPLOYMENT** – Get up and running in days instead of weeks .
- ✓ **RAPID CONTAINMENT** – Prevent attack-sprawl and let our analysts detect attacks and immediately respond and contain them.
- ✓ **AN EXTENSION OF YOUR TEAM** – Manage your resources with confidence by leveraging our expert staff to monitor, identify and escalate security events.
- ✓ **INCREASED EFFICIENCY AND EFFECTIVENESS** – Refocus your team on more strategic requirements while letting our team focus on the day-to-day.



## FOR MORE INFORMATION

Contact us at 877-684-2077 or email [info@criticalstart.com](mailto:info@criticalstart.com)