

## SOLUTION QUICK CARD

# CRITICALSTART® Managed Detection and Response (MDR) Services for Trend Micro™ Vision One™ for Endpoint

### KEY BENEFITS

- ✓ **Optimize security investments**  
90% reduction in false positives on the first day of production monitoring.
- ✓ **Reduce risk exposure**  
Resolution of more than 99% of endpoint OATs escalating less than 0.01% to you.
- ✓ **Decrease complexity** Over 40% of our customers rely on us to bring together conceptual insights across multiple security tools.

At Critical Start, our managed detection and response (MDR) service is all about simplifying your security. With 24x7x365 security experts at the ready and threat detections mapped to the MITRE ATT&CK® Framework, we are the only technology in the industry that resolves every endpoint OAT (Observed Attack Techniques), helping you to effectively stop breaches.

### Solution

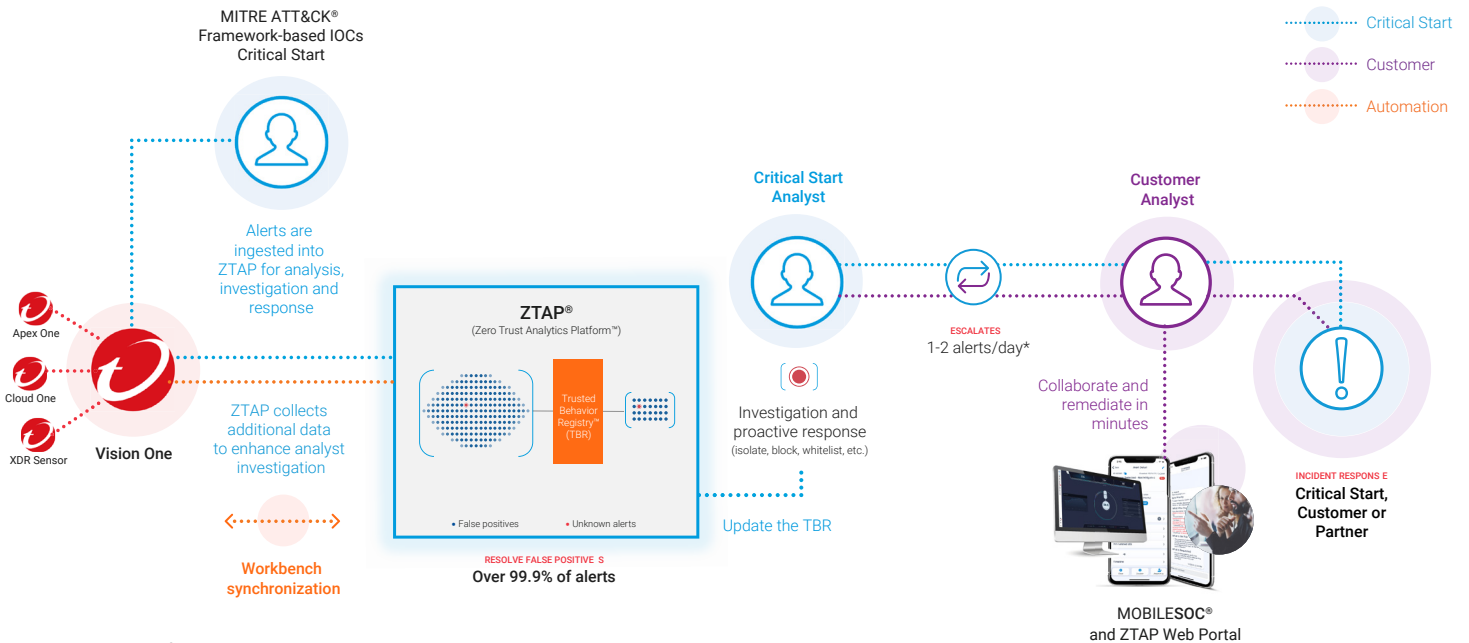
Critical Start MDR services are ideal for Trend Micro Vision One customers that use multiple best-of-breed security tools in their environment, are looking for one consolidated dashboard and to augment in-house Security Operations Center (SOC) personnel.

Critical Start MDR Services for Trend Micro Vision One for Endpoint allows you to:

- Gain the security experts you need and the SOC efficiencies you expect
- Increase your cyber risk awareness so you can strengthen your program and reduce risk
- Boost the effectiveness of your tools to mature your security investments

### Detect and investigate the right threats

Critical Start does this by ingesting every endpoint OAT from Trend Micro Vision One into the Zero Trust Analytics Platform™ (ZTAP®), the backbone of our MDR service. We compare OATs against known good behaviors in the Trusted Behavior Registry™ (TBR) where playbooks auto-resolve known good incidents. OATs not identified by the TBR are escalated for investigation to the SOC where our security experts can help you to make more accurate decisions and can take response actions on your behalf. Best of all, we stand at your side and work with you until remediation is complete.



\*Based on an average of 15,000 alerts ingested into ZTAP per customer/per day