DATASHEET

CRITICAL**START**® Managed Detection and Response (**MDR**) Services for Microsoft Defender for Servers

Threat detection and response for dynamic server workloads

KEY BENEFITS

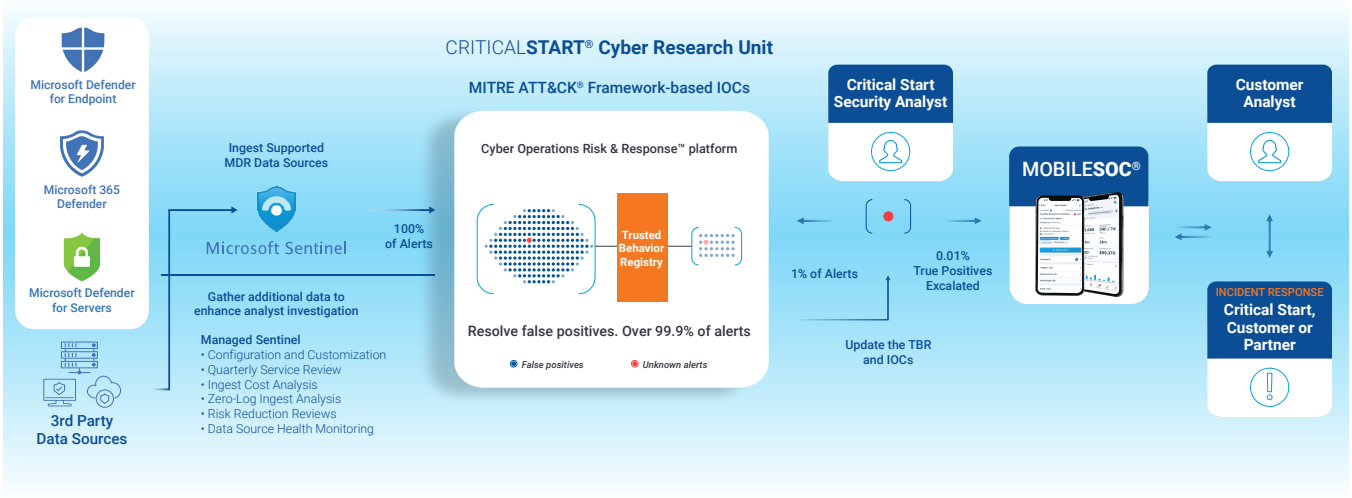
- ✓ Adaptable threat protection for dynamic multi-cloud server environments
- ✓ Monitoring of dynamic server workloads with support for automatic provisioning
- ✓ Tailored protection for critical servers with personalized playbooks
- ✓ Streamline endpoint and server security with consolidated visibility in a single portal
- ✓ Triage and contain attacks anytime, from anywhere with MOBILE**SOC**®

Managing security in rapidly changing server environments, with evolving configurations and dynamic workloads, can be challenging. Critical Start Managed Detection and Response (**MDR**) services for Microsoft Defender for Servers are essential in today's threat landscape, as they adapt to the dynamic nature of server environments, providing continuous protection and ensuring security remains up-to-date with the latest changes. Our service dynamically adjusts to the evolving server configurations and workloads, ensuring that your servers are always protected against emerging threats and that costs are optimized.

Critical Start MDR services for Microsoft Defender for Servers allow you to:

- Streamline the deployment process, ensuring consistent, reliable protection across all servers
- Ensure optimal security for business-critical resources with customized responses based on server criticality
- Identify and mitigate threats quickly with monitoring, investigation, and response across every alert, regardless of priority or severity with a **60-minute or less Median Time to Resolution (MTTR) service level agreements (SLAs)**

Critical Start MDR for Microsoft Defender for Servers



How We Do It

Deploying and configuring endpoint protection for servers can be time-consuming and prone to errors. Critical Start MDR for Defender for Servers supports for automatic provisioning, streamlining the deployment process, and ensuring consistent, reliable protection across servers. The service automates monitoring during the provisioning and configuration of Microsoft Defender for Servers, saving time and eliminating the possibility of human error during the deployment process.

Tailored protection for critical servers

Different types of servers have varying levels of criticality and require tailored security measures and responses to protect sensitive data and applications. Critical Start MDR for Defender for Servers delivers customized responses based on the unique requirements of each server type – database, DNA, or Webserver – providing targeted protection and response to safeguard your most critical assets.

Streamline endpoint and server security management

Managing breach prevention across endpoint and server security across various environments and multiple security tools can be complex, time-consuming, and prone to errors. Critical Start MDR services for Defender for Servers integrate seamlessly with other Critical Start MDR services for Microsoft Security, like MDR for Defender for Endpoint, simplifying endpoint and server security management, lessening the load on your security teams, providing a unified view of your security posture and streamlining security operations.

Enhanced threat detection with resolution of every alert

Promptly detecting advanced and evolving threats is crucial for effective security. Critical Start MDR combines the robust features and functionalities of our Cyber Operations Risk and Response® platform with 24x7x365 expert threat detection, investigation, and response to enable organizations to reduce risk and quickly identify and mitigate threats.

Detect and investigate every alert

Critical Start does this by ingesting Microsoft Defender for Servers alerts into the Cyber Operations Risk and Response™ Platform, the backbone of our MDR service. We compare alerts against known good behaviors in the Trusted Behavior Registry® (**TBR**), where playbooks auto-resolve known good incidents. Alerts not identified by the TBR are escalated for investigation to the Risk and Security Operations Center (**RSOC**), where our experts can help you make more accurate, context and criticality-based decisions and take response actions on your behalf. Best of all, we stand at your side and work with you until remediation is complete.

Incident Response

Our Incident Response experts stay by you throughout your security journey. They're there when you need them most to minimize the impact of a breach and restore your peace of mind.

Professional Services

Drive actionable insights from your security controls, measure your current SecOps, bolster your defenses, and take advantage of proactive services to help you find the gaps in your security ecosystem and repair them before an incident occurs.

We offer Microsoft-specific Professional Services delivered by a team of Microsoft-certified professionals to help you optimize and improve your security posture with Microsoft security tools.

CRITICALSTART®