

CRITICALSTART 

vmware® Carbon Black

# Carbon Black

Managed Detection and Response (MDR)  
services from CRITICALSTART™ powered  
by VMware Carbon Black®

Using the power of VMware Carbon Black® EDR™, CRITICALSTART enables customers to collect and visualize comprehensive information about endpoint events, giving security professionals unparalleled visibility and immediate response capabilities. CRITICALSTART's MDR utilizes a Trusted Behavior Registry to investigate every alert generated.

# The Key Benefits of the Integration

The **CRITICALSTART** difference (Unprioritize, Trusted Behavior Registry, Human Element, Transparency) in conjunction with Carbon Black threat intelligence, customizable detections, full engineering support, and precision sizing, means that you can build your environment to suit your company goals while resolving every alert.

CRITICALSTART supports both VMware Carbon Black Cloud Endpoint Standard and VMware Carbon Black EDR.

## Unprioritize

We believe that every alert begins as equal. Because of this, we provide a full investigation of every security alert/incident (vs industry-standard of investigating only a subsegment of critical and high) with response actions.

## Trusted Behavior Registry (TBR)

TBR enables a trust-oriented approach that automatically resolves what is known-good and can be safely trusted first – shifting focus to known alerts for triage and quick resolution.

## Human Element

24x7x365 monitoring, our highly skilled analysts work in a SOC 2 Type 2 certified Security Operations Center (SOC) to investigate, escalate, contain, and respond to threats – helping to significantly reduce attacker dwell time.

## Transparency

Full visibility into every data point collected, every alert resolved or escalated, every playbook. Your team sees the same dashboard as the **CRITICALSTART** SOC.

## MOBILESOC

**CRITICALSTART** offers native iOS and Android apps to give analysts full access to their MDR toolset on the go. Within the fully-featured app, analysts can investigate alerts, communicate with **CRITICALSTART** Security Experts, and respond, all without needing a computer.

Want more information on **CRITICALSTART**?  
To see how we can help, contact us at [www.criticalstart.com](http://www.criticalstart.com)

